

Brumley South, Inc.

Did you know the average PM/Cal Service Call is \$5000!

Tencor Surfscan PM and Calibration Support

Support at the Speed of light!

Requirements for Virtual PM/Calibration Support

- 1. Cell Phone or Laptop with Internet connection for Video/Audio .
- 2. Tech familiar with Tencor Surfscan model you have.
- 3. Must be English speaking
- 4. New Customer Payment: Credit Card. Established Customer needs: Credit Card or PO.

SERVICES INCLUDE:

- 1. Preventative Maintenance Guidance.
- 2. PSL Standard Calibration Guidance.
- 3. Tech Support not to exceed 4 hours.
- 4. Video, Phone, Email, Text support.
- 5. Research.
- 6. Documentation we recommend.
- 7. Dedicated Sr. Level Tencor Engineer.
- 8. Priority Level Support.
- 9. 20% Discount on Parts- This Support Block Only

THE DETAILS:

- 1. PM/Cal Support Block per Tool.
- 2. Tech support is PM/Cal/Troubleshooting.
- 3. Non-refundable once Support Starts.
- 4. Virtual PM/Cal Support Self Cancels in 30 days.
- 5. Guarantees/Warranty None.
- 6. You need PSL Calibration Standards to Start.

Cost:

\$2,500 for One Support Block Package.

M-F, 9am-5pm (Eastern Standard Time)

Weekend and after hours—Please Inquire

PM and Calibration have you Frustrated?

WE CAN HELP!

We can also supply:

- 1. NIST PSL Standards
- Quick Check PSL Standards
- 3. Computer SBC Upgrade.
- Lead Screw Nut Upgrade Kit
- Optical Alignment Setup Kit
- 6. Surfscan parts and boards

Request Details and Quote on anything you may need!



Contact Information

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